

## Reissuance of COVID-19 Vaccination Vouchers

Please contact us via phone or the internet if you:

- Did not receive your voucher
- Lost your voucher
- Just moved to Oita City.

※Processing time is about 1 to 2 weeks.

### (1) Phone

A. Oita City COVID-19 Vaccination Call Center (**Japanese only**)

☎0120-097-321 (**Toll Free**)

Reception hours	
Weekdays	9:00 am - 6:00 pm
Saturdays, Sundays, and Holidays	9:00 am - 5:00 pm

**Closed** from December 27, 2021 (Monday) to January 3, 2022 (Monday).

B. Oita City Multilingual COVID-19 Vaccination Call Center (**unavailable in Japanese**)

☎092-687-5121 (**charged for a call**)

Reception hours	
Weekdays	9:00 am - 6:00 pm
Saturdays, Sundays, and Holidays	9:00 am - 5:00 pm

**Closed** from December 27, 2021 (Monday) to January 3, 2022 (Monday).

【Available Languages】

English	Chinese 中文	Korean 한국어	Thai ไทย	Vietnamese Tiếng Việt	Indonesian Bahasa Indonesia	Tagalog Tagalog
Nepalese नेपाली	Portuguese Portugal	Spanish Español	French Français	German Deutsch	Italian Italiano	Russian Русский
Malay Melayu	Burmese မြန်မာ	Cambodian (Khmer) ខ្មែរ	Mongolian Монгол	Sinhala සිංහල	Hindi हिंदी	

(2) Web : COVID-19 Vaccine Navi (Ministry of Health, Labour and Welfare)

A. Voucher Application for 1<sup>st</sup> and 2<sup>nd</sup> doses

<https://v-sys.mhlw.go.jp/application/reissue-coupon.html>

\*You can change the language into English and Easy Japanese.

B. 3<sup>rd</sup> dose (booster shot) Voucher Application

<https://v-sys.mhlw.go.jp/application/3rd-inoculation.html>