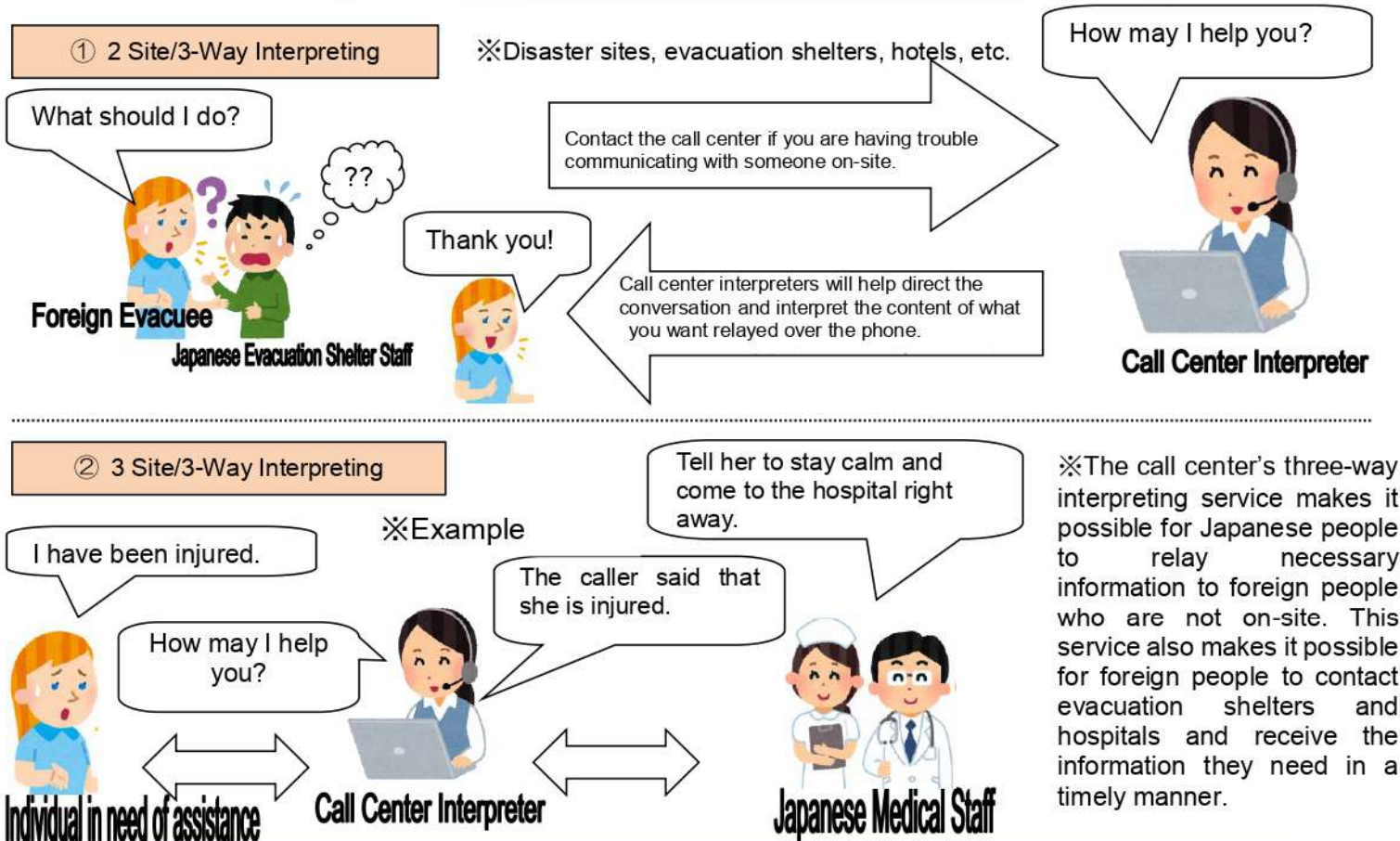


Interpreting Services Available for Foreign Residents/Tourists in Times of Disaster

The City of Oita provides 24-hour a day interpreting assistance for both foreign residents and tourists in times of disaster via a multilingual call center staffed with operators who can ensure smooth communication for those who require aid.

The following are examples of situations in which this service could be utilized.



Multilingual Disaster Distress Call Center
0120-691-476 (Toll-Free)

* Please be aware this service is only available during times of disaster.

Service Period Start: Call Center services may be utilized upon the establishment of the Oita City Disaster Alert Headquarters or the Oita City Disaster Response Headquarters.

Service Period End: Call Center services may be utilized for a one-month period after the Oita City Disaster Alert or the Oita City Disaster Response Headquarters has been officially dissolved.

Interpreting assistance available in 21 languages:

English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Nepalese, Portuguese, Spanish, French, German, Italian, Russian, Tagalog, Burmese, Cambodian (Khmer), Mongolian, Sinhala, Hindi, and Bengali.

Services Available to: Citizens of Oita City, tourists, etc.

Service Fee: Free of charge (This is a toll-free number.)

Note: Information regarding the establishment of either the Oita City Disaster Alert Headquarters or the Oita City Disaster Response Headquarters can be found on the Oita City homepage.

Please direct questions concerning this service to:

International Affairs Division, City of Oita TEL: 097-537-5719